

**KEY FEATURES/BENEFITS**

The **Desktop Authority family of products** reduces the cost of managing the Windows desktop and eases the burden of supporting the desktop lifecycle by enabling administrators to proactively control, inventory, secure, and support desktops from a central location. Desktop Authority System Center Edition provides essential, complementary functionality for organizations who have deployed Microsoft SMS or Systems Center on their network. Desktop Authority provides enterprises with the granular control they need over Windows computers and applications in order to reduce help desk calls, shorten incident resolution, tighten security, reduce energy costs, restrict the use of removable storage devices, meet compliance objectives, and keep desktops patched and spyware-free.

**THE DESKTOP MANAGEMENT CHALLENGE**

The highest cost in Windows desktop ownership is not the price of the hardware or software, but the time and effort IT administrators spend supporting and maintaining those desktops throughout their lifecycle: installing applications, connecting printers, creating e-mail profiles, applying patches, protecting sensitive data and removing spyware are just some of the daily tasks administrators must tackle.

Organizations of all sizes need a comprehensive solution to cope with the many challenges present in managing Windows desktops. Desktop configuration, software deployment, remote support, patch and asset management are all some of the essential building blocks needed to deliver a secure and consistent desktop. Many organizations have deployed Microsoft's Systems Management Server (SMS) or its successor, System Center Configuration Manager (SCCM), to provide management services to Windows computers on their network. Desktop Authority System Center Edition works alongside SMS/SCCM to deliver a complete desktop lifecycle management solution. It delivers a secure and consistent desktop, eliminates logon scripts, protects against data theft, enforces power management, removes spyware, and much, much more.

**HOW DESKTOP AUTHORITY COMPLEMENTS SMS/SCCM**

**Secures the Desktop** — Deliver a consistent and secure desktop, and allow users to access important resources the first time, every time

**Reduces cost** — Add power management to your desktop management arsenal, receive fewer helpdesk calls and increase efficiency across the organization.

**Eliminates logon scripts** — Eliminate hand-coded logon scripts, decrease complexity associated with Group Policies, and significantly reduce logon times

**Prevents data theft** — Prevent or restrict the use of removable storage devices and meet compliance objectives

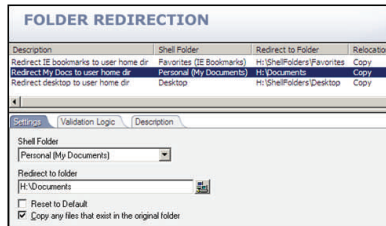
**Supports users remotely** — Troubleshoot remote users' machines, and avoid having to physically go from desktop to desktop to manage issues

**Protects against spyware** — Secure and protect against spyware/adware infections, maintain centralized control and report on the presence of network intrusions

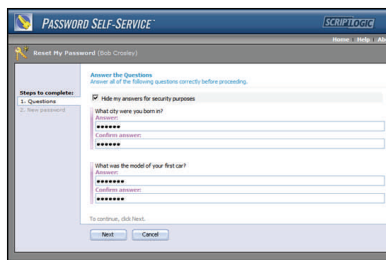
**"We use both SMS and Desktop Authority in our environment. Desktop Authority is an essential addition and delivers much, much more than just a pretty interface for replacing logon scripts."**

—Paul Wren, Client Services, South Eastern Sydney and Illawarra Area Health Services

Simplify and customize the applications available from the Start menu and the desktop



DA Password Self-Service provides personal Q&A profiles for each user containing unique questions and answers that are easy for users to remember, but difficult for others to guess.



**Granular Desktop Configuration**

Powerful targeting of settings based on a wide range of user and computer properties. Easily group related configurations into profiles for easier management.

**Out-Of-Hours Maintenance**

Schedule remote wake-up of computers outside of business hours for patching, application deployment and other maintenance tasks.

**Centralized Security**

Prevent data theft, keep desktops and servers patched, control application access and remove spyware from a secure, centralized console.

**Computer-Based Management**

Install software and service packs, patch computers, collect inventory or even launch programs without the user logging into the computer.

**USB and Port Security Option**

Control and restrict access to USB and peripheral storage devices.

**Password Self-Service Option**

Minimize users' downtime with Password Self-Service by allowing them to reset their forgotten passwords prior to logon, and without the need for kiosks or other insecure methods.

**Power Management**

Save energy and reduce costs by establishing power settings. Shut down idle machines even when no user is logged on.

**1-Hour Install and Configure**

Designed for administrators of ALL levels, Desktop Authority is easy-to-use, and provides a wide array of functionality to complement your existing enterprise solution.

**Spyware Removal Option**

Detect and remove malware from the desktop using an industry-leading anti-spyware engine.

**Remote Support**

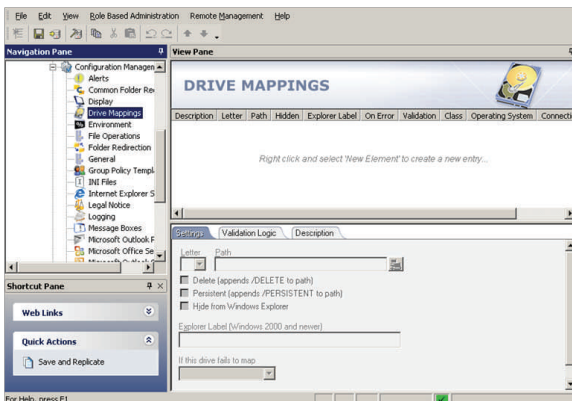
Lower help desk calls and eliminate trips to the desktop with a new web-based remote support console.

**Server Management**

Take full advantage of Desktop Authority's granular configuration on Windows servers and desktops.

**Logon Script Replacement**

Replace logon scripts with a simple, powerful graphical interface for desktop configuration.



Desktop Authority offers complete management and reporting options for granular control of your desktop environment.

## CONSISTENT, PERSONALIZED DESKTOP

Employees need the ability to access important applications and resources the first time, every time. Additionally, they need a task-oriented workspace optimized for their requirements, no matter which workstation they are using. Desktop Authority's comprehensive configuration options combined with its patented Validation Logic technology provides unlimited flexibility in providing a workspace optimized for each user, group, location and environment.

## ELIMINATE LOGIN SCRIPTS / SIMPLIFY GROUP POLICY

Common configuration tasks, such as mapping drives and configuring printers, typically rely on logon scripts or require multiple Group Policies linked to points in the Active Directory structure of the organization. Scripts are hard to maintain, require costly expertise and can cause logon delays. Management of Group Policies can also become complex, particularly if you're trying to manage something that doesn't fit in the AD structure. Using Desktop Authority eliminates the need for hand-coded logon scripts, decreases the complexity that often comes with Group Policy, and can dramatically reduce logon times.

With an intuitive graphical interface, administrators can have the combined benefits of logon scripting, Group Policies and user profiles in one, easy to use, comprehensive solution. With Desktop Authority, deployment of settings that would normally require intense scripting, or the use of multiple Group Policies, can be achieved with just a few mouse clicks.

## POWER MANAGEMENT

Desktop Authority centralizes the management of desktop power plans in order to achieve maximum energy savings. Granular configuration on all aspects of Windows power options including advanced power button settings and hibernation settings is achieved through the use of Validation Logic.

## DATA THEFT PREVENTION

Removable storage devices have become one of the most widely used methods of storing data, but because of both internal and external regulations, new safeguards need to be implemented to prevent the removal or copying of sensitive data with these devices. Data theft, and the threats of introducing viruses, illegal software or media onto the company network are risks that must be mitigated, and Desktop Authority USB & Port Security option tackles these issues head-on. With granular control over each device type, organizations can limit the use of certain devices and granularly determine who on the network has permissions to use certain devices either based on their AD group/site, IP subnets, computer class, type of device, or any other established factor.

## TOTAL REMOTE SUPPORT—ExpertAssist!

Desktop Authority's remote support capabilities go far beyond the traditional remote control functionality available through other vendors and extends that reach by offering those management capabilities on nearly every aspect of the client operating system. Using a dashboard view, administrators can troubleshoot desktops without interrupting user productivity. Whether it's adding files to the computer, troubleshooting runaway processes or evaluating performance statistics; administrators have complete authority over the remote desktop.

## OPTIONAL ADD-ON COMPONENTS

Desktop Authority enhances the security of desktops with a Patch Management option, which deploys patches from Microsoft and select 3rd-party vendors, an Anti-Spyware option which detects and removes known Spyware, and a USB/Port Security option that controls read and write access to USB, storage and communication devices on the desktop. Additionally, with Desktop Authority's Password Self-Service option, administrators can securely offload the task of resetting passwords from the help desk back to the end-user via a web interface.

## F.A.Q.

### Why do I need DA too?

Desktop Authority offers complementary functionality for users of SMS or SCCM. No matter what platform you use for desktop software deployment and asset management, organizations still need a way to control removable storage, eliminate logon scripts, support users remotely and reduce desktop energy costs.

### How complex is it to deploy into my environment?

Desktop Authority integrates easily into any environment. By providing an architecture independent of any other management platform, Desktop Authority avoids conflict with existing tools. Deployment takes just a few clicks and the initial install and configuration is usually done within an hour.

## SYSTEM REQUIREMENTS

### Installation

Desktop Authority requires installation within an 2000/2003/2008 domain. The optional remote support console requires IIS 5.0 or higher.

### Management

Desktop Authority's management console is installed onto a Windows 2000, 2003 or 2008 Server (32 or 64-bit) and can then be run from any Windows workstation.

### Client Support

Desktop Authority supports Windows 2000/XP/2003/Vista, 32-bit or 64-bit.

### Remote Support

Remote support can be accomplished from any Java-enabled browser supporting 128-bit FIPS-compliant encrypted SSL.

## LICENSING

Desktop Authority is licensed by the number of **seats** in the organization.

The USB and Port Security and Patch Distribution and Deployment options are licensed separately by **seat**.

The Spyware Detection and Removal option is licensed separately by **seat** on annual subscription basis.

The Password Self-Service option is licensed separately by **user**.

For pricing, contact your ScriptLogic reseller or call ScriptLogic at **1.800.813.6415** or **1.561.886.2420**.

Please refer to our web site for international information.

